



City of San Antonio

Agenda Memorandum

Agenda Item Number: 2

Agenda Date: November 30, 2022

In Control: Public Safety Committee

DEPARTMENT: Animal Care Services

DEPARTMENT HEAD: Shannon Sims

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT: Update on the Development of the Animal Care Services Strategic Plan

SUMMARY:

Animal Care Services will provide the Public Safety Committee with an update on the Department's development of a new strategic plan. During the FY 2022 Budget Process, Animal Care Services (ACS) presented to Council the goal to create a new strategic plan and is currently in the development process, with a goal to complete the plan in Spring of 2023.

BACKGROUND INFORMATION:

ACS's first strategic plan was created in 2006, then amended in 2012. A decade has passed and ACS has achieved nearly all of the goals set by the plan and, as a result, ACS is a very different department than 10 years ago. During the FY 2022 budget development process, ACS recognized the need for strong, comprehensive vision for the future and proposed the creation of a new strategic plan. ACS shared this proposal with the City Manager's Office in June 2021, with the City Council during Budget Work Sessions in September 2021, and with the ACS Advisory Board during their September 2021 meeting. With the approval of these key stakeholders, ACS began work to develop a new strategic plan to be presented to City Council for adoption in September 2023. ACS received a Council Consideration Request in February 2022 requesting the creation of an ACS Master Plan.

In the Fall of 2021, ACS began to conceptualize a strategic plan process, and laid out a map to create the new plan. ACS identified three phases to develop the plan: Discovery Phase, Engagement Phase, and Finalization Phase. The Discovery Phase occurred between January and May 2022 and included internal interviews with ACS leadership, an ACS staff survey, best practice research, a public input survey, and interviews with ACS Advisory Board members.

The Engagement Phase began in Summer 2022 and has included an ACS Advisory Board retreat, five

community input meetings, and a focus group with ACS partners. This phase will conclude with a City Council B Session in January 2023.

The Finalization Phase includes developing the actual plan and cost assessment, with a presentation for adoption of the final plan to the ACS Advisory Board and City Council by April 2023.

ISSUE:

This item is for briefing purposes only.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.